

## COLE COUNTY RESIDENTIAL SERVICES, INC.

### Notice to the Public

#### **Notifying the Public of Rights under Title VI/ADA**

CCRSI will post Title VI/ADA notices on our agency's website and in public areas of our agency.

CCRSI operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

CCRSI operates its programs and services without discrimination against individuals with disabilities, in accordance with the Americans with Disabilities Act of 1990.

If you believe you have been discriminated against on the basis of race, color, national origin or disability by CCRSI, you may file a Title VI/ADA complaint by completing, signing, and submitting the agency's Title VI/ADA Complaint Form.

#### **HOW TO FILE A TITLE VI/ADA COMPLAINT WITH CCRSI:**

1. A Complaint Form is available by clicking the following link <https://secure.jotformpro.com/form/43523735021951> which will take you directly to our online complaint form; complaint procedures are available by clicking this link [Complaint Procedures](#). For additional information please contact CCRSI Administrative Offices 573-634-4555 and request a copy by fax, email or mail.
2. In addition to the complaint process at CCRSI, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region 7, 901 Locust St, Suite 404, Kansas City, MO 64106 or telephone 816-329-3920.
3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed and dated, and include your contact information. If information is needed in another language, contact CCRSI Administrative Office at 573-634-4555.

Click the following links:

To view the Cole County Residential Services, Inc., [Civil Rights Title VI Plan](#).